



Please see the details below regarding a few recent updates to Hero:

1. Enhanced FERPA protection - iKeepSafe certification

The iKeepSafe FERPA Certification demonstrates “gold standard” compliance with federal mandates as well as iKeepSafe’s rigorous guidelines.

2. Mobile Apps Support

Behavior tracking fixes, compliance functionality support, and overhaul of events functionality

3. Resolved SSL (Secure Sockets Layer) Certificate issues

Issues impacting “Herok12ads.heropowered.com” and “data.heropowered.com” have been resolved to prevent certificates from reverting. Improved monitoring protocols have also been put in place.

4. Front end servers updates

Upgrades have also been implemented (framework, language, and run time) to make future enhancements easier to deploy.