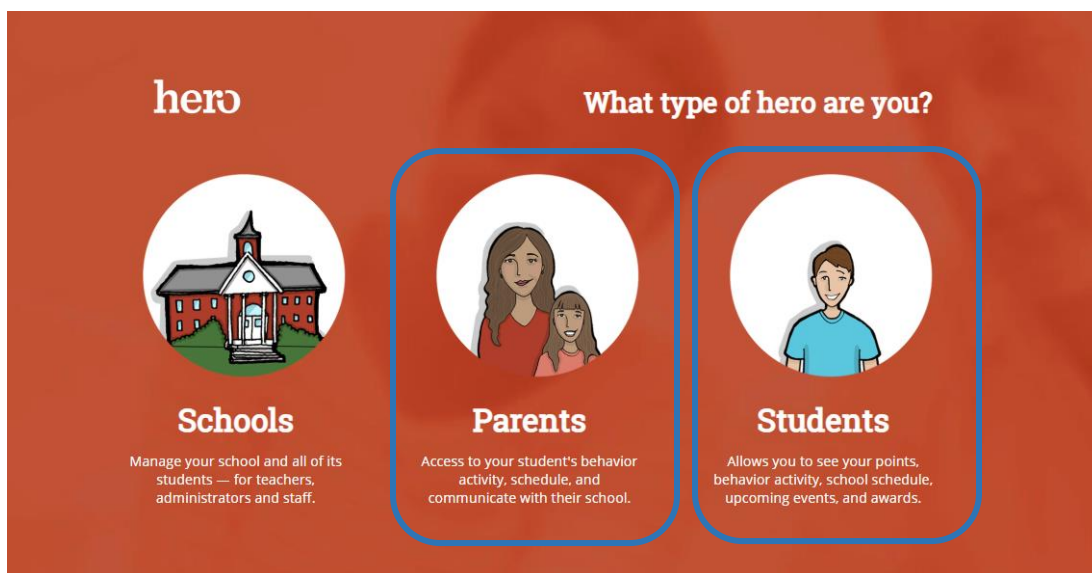


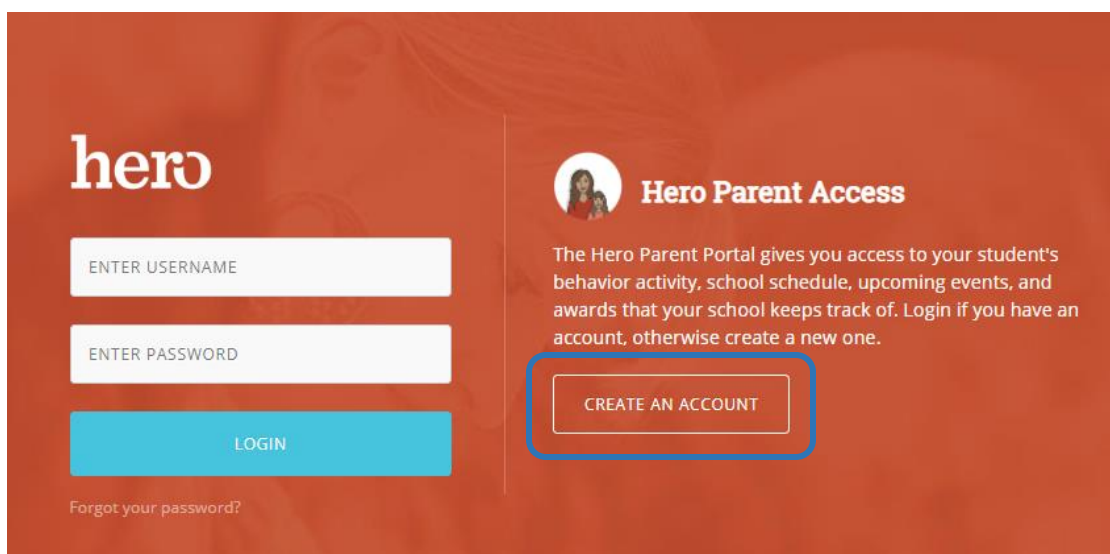
Creating and Accessing Student and Parent Accounts in Hero

Students and Parents can create their own Hero accounts to monitor their Hero points, upcoming actions, and behavior history. Here's how:

1. Visit <https://access.heropowered.com> and select the correct role.



2. Create an Account



3. Type in your information and Select “Create User”

(We recommend that students use their school email address and ID# as their password for efficiency purposes.)

Create Your Parent Account

We need a few bits of information to complete your secure account setup. Already have an account? [Login here.](#)

CREATE USER

Parents will enter their First Name and Last Name.

Parents must enter an email address as their username. If a parent does not have an email address, they will need to create one.

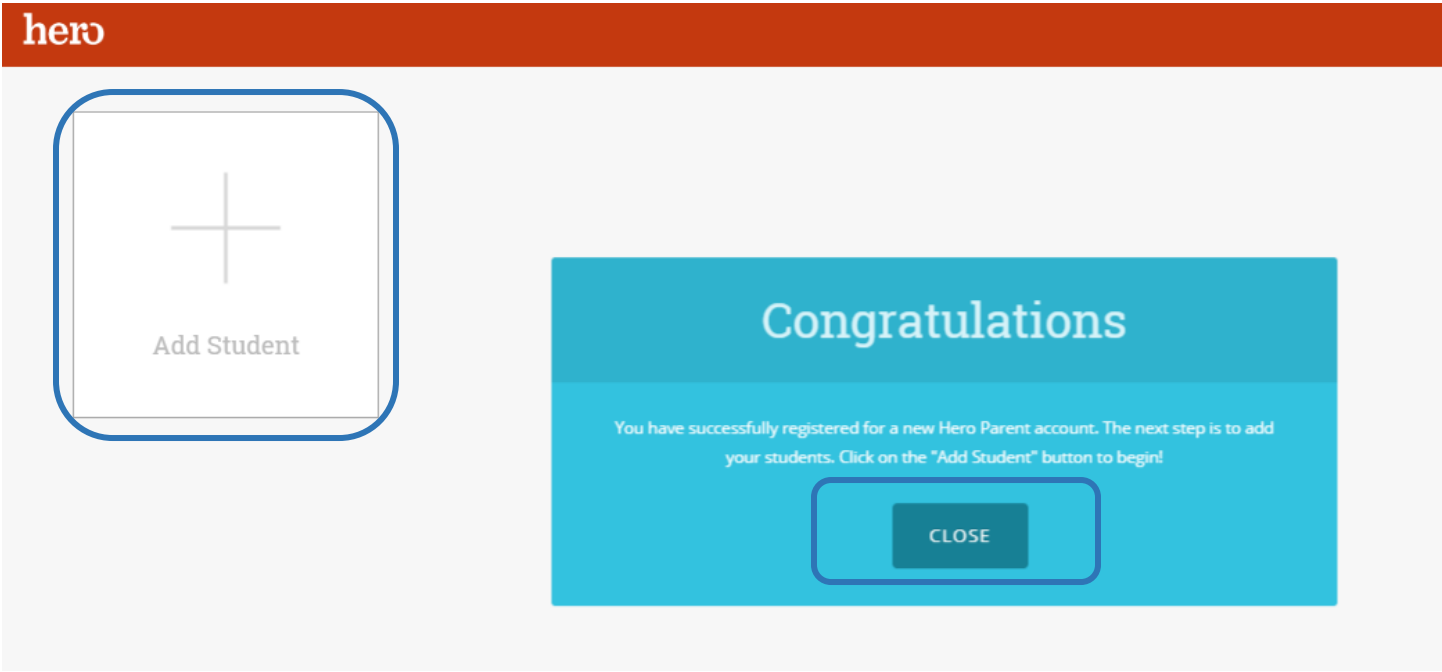
Parents must enter any password and confirm.

*It is recommended that parents write down their username and password during this process as they will need it to log in.

Students will also need their first and last name, an email address, and a password.

*We recommend that students use their school email address and ID# or district password for efficiency purposes.

4. Congratulations! But you are NOT DONE YET! Select “Close” and then ADD STUDENT.



NOTE: It is extremely important that students and parents do NOT close out their screen after this step. Students and parents MUST “Add Student” before their account creation is complete.

5. There are now two ways that a student or parent can link a student's profile to the account. Choose your method, input the student's information, and select ADD STUDENT.

Did your school provide you with a secure key to access Hero?

YES NO DON'T KNOW

Add Student

Activation Key

Student ID

ADD STUDENT Close

Add Student

Student ID

Date of Birth (MM/DD/YYYY)

Student Last Name

ADD STUDENT Close

SECURE KEY

This method requires an administrative user from the school to extract the list of unique keys from Hero and give them to the students and parents.

The unique keys can be found in two places:

1. Student Lookup > Keys Tab (for individual students or parents)

Name	Key	Status	Revoke
Hero.Student1@gmail.com	3FW548	Active	REVOKE KEY

Email Address	Key	Status
hero.parent2@gmail.com	6TE6BU	Active
Hero.Parent1@gmail.com	66A3TX	Active
parent.herc2@gmail.com	KYLNWL	Revoked

2. Setup Wheel > Key Management > Export Data to CSV (for a full list of all student and parent keys)

Keys List

Export Data CSV Export PDF

Search:

Show 10 entries

Student ID	Grade	Last Name	First Name	Student Key	Parent Keys
76903	12	Abdullah	Josue	Inactive	0 / 2 Active
76177	9	Alanis	Thalia	Inactive	0 / 2 Active
76837	11	Aldama	Kelsey	Inactive	0 / 2 Active
76847	12	Allen	Jacob	Inactive	0 / 2 Active
76555	10	Almaguer	Jose Gabriel	Inactive	0 / 2 Active
76575	12	Alonzo	Kyndal	Inactive	0 / 2 Active
76857	9	Anderson	Darriell	Inactive	0 / 2 Active
76705	9	Anderson	Adam	Inactive	0 / 2 Active
75523		Andrews	Alondra	Inactive	0 / 2 Active

SIMPLE AUTHENTICATION

This method allows the parent or student to create an account with the student's ID #, Date of Birth, and Last Name.

In order for this method to work, the Date of Birth field must be imported into Hero from your SIS.

Also, it is important to note that all 3 fields must be typed in just as they are seen in Hero. Please check how the Date of Birth field appears in student lookup. This is the exact form it must be typed when creating an account using Simple Authentication.

Personal Information

EMAIL: DJackson@FL.Mail.net

DATE OF BIRTH: 11/01/2001

HOME PHONE: 210-219-4433

WORK PHONE: 305-336-1592

ETHNICITY: White

LANGUAGE: EN

GENDER: n/a

If a user is not successful with this method, you can refer them to the Secure Key.